



Part Time Public Safety Telecommunicator FAQ – Frequently Asked Questions

What will my training look like?

Dakota 911 has an adaptable and flexible training program for part-time status staff. Training will vary based on the individual's background and work experience. There are some certifications that must be obtained within the first few weeks of hire.

- **Emergency Medical Dispatch (EMD) and Emergency Fire Dispatch (EFD)** through the International Academy of Emergency Medical Dispatch: If not already certified, the training and certification process requires a total of six (6) four-hour days for EMD and four (4) four-hour days for EFD. This training can be done remotely. We will work with you to find the best class times, but there may be limited flexibility as to when the academy offers course times.

Will I be subject to mandatory overtime?

Part-time status telecommunicators are not subject to mandatory callbacks or shift extensions.

Are part-time staff eligible for overtime?

Yes, Dakota 911 pays overtime rates of one and a half times the regular hourly wage for any time worked past the 40-hour defined work week.

Additionally, any time worked beyond 12 hours in one day is compensated at one and a half times the regular hourly wage for part-time staff.

How does the scheduling process work?

Generally, open shifts will be made available to part-time staff 6-8 weeks in advance, with additional short-notice shift opportunities. Part-time staff is given the opportunity to select shifts that work for their schedules and must work an average of 14-29 hours a week, with one-weekend shift required per month. These averages are evaluated over a 6-month period.

Am I eligible for benefits as a part-time employee?

Part-time employees are not eligible to participate in the employer-provided benefit program. If you are interested in the benefits program, please consider applying for a full-time public safety telecommunicator position.

Am I eligible to participate in the retirement savings plans?

Part-time status telecommunicators are eligible to participate in the MN PERA coordinated fund, as well as contribute to tax-deferred savings plans (457).

If interested, am I eligible to transfer to full-time status?

Yes. The seniority time earned as a part-time telecommunicator would be prorated and transferable into a full-time position if eligible.